


March 27, 2012

Jonle Heating & Cooling
4117 Bridgetown Road
Cincinnati, Ohio 45211

I am writing to let the company know that your serviceman, Joey was very polite and courteous when he was doing the service call on Saturday, March 24th. He was very knowledgeable in what he is doing so he was able to answer my questions and he cleaned up everything after he was done.

I also want to let you know I like the new logo on your vans, I thought that you had new vans but Joey said no that is a coating that was put over the old logo.

I have and will continue to recommend your company to other people that ask about a good heating and cooling company.

Cordially,

Sue Papin