

Date: 3/5/10  
To: Mr. Ray Huber  
From: Sharra Harper  
Re: Joey Zins

Dear Mr Huber I just wanted to inform you of an excellent employee, who is conscientious and takes pride (which is rarely seen nowadays) in his work. I'm very ill right now and am unable to go up stairs & he was nice enough to go get it for me. Sadly people aren't that kind anymore. I trust his work; he saw that I was putting my air filters in wrong and took the time to draw me an illustration because I have difficulty with my memory at this time. When he suggested I upgrade to a better plan I did because he has good judgment and doesn't make people feel like they are just trying to get your money. We need more employees like him. Truthfully I would not have anyone else work on my furnace. He represents Josle Well. I recommended him to my neighbors & they were very satisfied with his work & well. I just want to make a recognition of a Great Employee.

Thank you  
Sharra Harper