

Oct. 18, 2013

Tim,

I called the office the other day and told the lady how pleased I was with your service performed on my furnace system.

My house has never been so "even" in comfortable temperatures (and

I wanted you to know with this note.

I hope you will be taking care of my furnace system in the future.

Sincerely,

Judy Stahenrauch
4154 Club View
45209