

Frank & Nancy Hyle

January 12, 2013

Jonle Heating & Cooling Company
4117 Bridgetown Road
Cincinnati, Ohio 45211-4503

To Whom It May Concern:

We just wanted to write a note expressing our appreciation for the quality attention and service provided us by your representatives this past week. Frank Boeckermann was informative and courteous. He addressed each of our questions patiently and fully. That was very helpful. His relaxed and assured manner offered us the continued confidence we have had in your company over the past 30 years.

Your installation crew was also extremely courteous and professional, as we've come to expect from your company.

Very truly yours,


Frank & Nancy Hyle