

October 29, 2012

Mr. Frank Boeckermann Jonle Heating & Cooling 4117 Bridgetown Road Cincinnati, Ohio 45211-4503

Dear Frank,

I want to thank you and your team for the expeditious and excellent work you did installing the new boiler in our home. Your team of Jim O'Brien and Rob Ohmer treated our less than Good Housekeeping basement like it was a fine space. They were polite, neat, and always patient with my questions and visits.

Thank you Frank, for making it all a painless project. We are excited to see the savings in our energy bill and have noticed the house is more evenly heated with the new system. The old furnace was cold then very hot-very inefficient I'm sure!

Every chance I get, I will enthusiastically recommend you guys!

Very Truly Yours,

Frank & Kathleen Kane